



AMAROK CUSTOMER PORTAL

Introducing The ROK: AMAROK's Customer Portal.

Unleash the
Power of your PERIMETER
with **The ROK**



Manage Security

- ✓ "At-a-Glance" dashboard
- ✓ View Call List and Panel Users
- ✓ Check Alarm Status and Fence Utilization
- ✓ Update Key Contact and Site Information
- ✓ Manage The ROK User Access

Fast, Easy Communication

- ✓ Schedule a work order
- ✓ Access to Billing and Invoicing
- ✓ Request new or upgrade to locations
- ✓ Submit issues to Support

24/7 Access

- ✓ Access to standard suite of reports
- ✓ View and manage work orders
- ✓ Gain information on the latest security solutions and industry information

KEY FEATURES

- 1 Schedule a Work Order:** Schedule a work order with a technician directly from the ROK. This feature will bypass the administrative tasks within service & support and go straight to scheduling for faster turnaround.
- 2 Call List & Panel Users:** You now have visibility to see who is on your call list, the method of contact, the priority of contact, and who has access to the panel(s). For security we will not display their panel number. We've also made it very easy to request changes to these two lists right from The ROK.
- 3 Enhanced Reporting:** Available reports range from Fence Utilization to All Activity at each site. Reports can be filtered, sorted, and downloaded for any analysis you may need.



Sign up for **The ROK.**
therok.amarok.com


AMAROK
Customer Support:
800-401-5560